

Service	Description of Service	Charge	Service Applicable To
Fuel Surcharge	A variable percentage surcharge, derived from a publicly available jet fuel or diesel index, which is applied to the weight charge of each shipment.	Variable Percentage	Express, Overnight, Saver and Road
DDP Administration Fee	At the Shipper's request, an administration charge for invoicing duties and taxes to the Shipper instead of the Receiver.	£23.00	Express, Saver and Road (Non EU)
Remote Area *Remote Area *	A surcharge is applied per shipment when the delivery destination location is remote. Remote is defined as islands and highlands; or a post code/zip code that is difficult to serve; or a suburb/town that is distant, inaccessible or infrequently served.	£17.50 or £0.35 per kilo if higher	Express, Saver and Road
Over Weight Piece *Over Weight Piece *	A surcharge is applied when any piece in a shipment has a scale weight in excess of 70kg.	£40.00	Express and Saver
Over Sized Piece *Over Sized Piece *	A surcharge is applied when any piece has a single dimension in excess of 120cm, or when any pallet has a base dimension in excess of 120cm.	£40.00	Express, Overnight and Saver
Over Handled Piece *Over Handled Piece *	A surcharge is applied when any pallet in a shipment cannot be stacked, either on request of the Shipper or by nature of the shape, content or packaging of the goods on the pallet.	£75.00	Express, Saver and Road
Address Correction / Re-Delivery	A surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and Team Global is subsequently unable to deliver the shipment. Team Global searches and determines the correct address to complete the delivery.	£5.00 for international shipments £5.00 for domestic shipments £10.00 for international shipments £5.00 for domestic shipments	Express, Overnight, Saver and Road
Export Customs Entry	A surcharge is applied for the HMRC customs entry. This applied to non EU consignments with a value of £750.00 or if a consignment is under customs control (IPR, GPR, temporary export, under export licence or CITES).	£15.00	Express, Saver and Road (Non EU)
Elevated Risk	A surcharge is applied when shipping to a destination country, Team Global is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. Destination countries affected: Afghanistan, Burundi, Iraq, Libya, Mali, Niger, South Sudan, Syria and Yemen.	£15.00	Express and Saver
Restricted Destination	A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Countries in scope: Central African Republic, Democratic Republic of Congo, Eritrea, Iran, Iraq, North Korea, Liberia, Libya, Somalia, Sudan, Syria, and Yemen.	£22.00	Express and Saver
Export Validation	A surcharge applies when shipping to a destination country that is subject to trade restrictions imposed by the European Union. Countries in scope: Afghanistan, Belarus, Cote d'Ivoire, Lebanon, Myanmar, South Sudan and Zimbabwe.	£22.00	Express and Saver
Dangerous Goods in Excepted Quantities	A surcharge is applied per shipment when the handling and transportation of shipments involves substances and commodities that are in Excepted Quantities (EQ) in compliance with IATA Dangerous Goods Regulations. These shipments contain very small amounts of slightly dangerous products and the gross weight of such shipments cannot exceed 1 kg per piece and are accepted from approved Shippers only.	£6.00	Express and Saver
Dangerous Goods in Limited Quantities	A surcharge is applied per shipment when the ground handling and transportation of shipments involves substances and commodities that are in Limited Quantities (LQ) in compliance with ADR regulations and which are restricted from air transportation. Such dangerous goods are restricted to no more than 30kg per piece and are accepted from approved Shippers only.	£28.00	Express and Saver
Full Dangerous Goods	A surcharge is applied per shipment when the handling and transportation of shipments involves substances and commodities classified as fully regulated in accordance with the IATA Dangerous Goods Regulations. Such dangerous goods are restricted to single piece shipments that weigh no more than 30kg and are accepted from approved Shippers only.	£105.00	Express and Saver
Dry Ice (UN1845)	A surcharge is applied per shipment when the handling and transportation of shipments involves Dry Ice UN1845 used as a freezing agent for non-dangerous goods such as diagnostic specimens. Such contents are accepted from approved Shippers only.	£18.00	Express and Saver
Biological Substances	The correct shipment labelling applies when the handling and transportation of shipments involves Biological Substances Category B (UN3373) packed in compliance with IATA Packing Instruction 650.	£18.00	Express and Saver
Change of Billing	At an account holder's request, a change in billing by crediting one invoice to and re-invoicing of the same amount to a different account number than the one booked on.	£5.00	Express, Overnight, Saver and Road
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Disbursements	At Receiver's request, the use of Team Global's credit or cash to fund the clearance, duty and tax charges related to a shipment/piece, instead of the Receiver using his own bond or credit line. The customs process is accelerated with Team Global making prompt payment of relevant charges, while the Receiver defers payment up to an agreed period.	2% of declared value subject to a minimum charge of £10.00	Express, Saver and Road (Non EU)
Clearance Authorisation	The contacting by Team Global of the designated Importers who have specifically requested contact prior to customs clearance of the shipment/piece is initiated by Team Global.	£30.00	Express, Saver and Road (Non EU)
Handover To Broker	At Customer's request, the preparation and delivery by Team Global, or the making available of shipment/piece paperwork that is required by a third party Broker to complete customs clearance for the Receiver.	£30.00	Express, Saver and Road (Non EU)
Lithium Batteries Section II (P1966,P1969)		£14.00 EU Destinations £55.00 Non EU Destinations	Express and Saver
Lithium Batteries Section II (P1967,P1970)	A surcharge may apply per shipment when the handling and transportation of shipments involves Lithium Ion or Lithium Metal batteries compliant with the appropriate IATA Packing Instructions 965 to 970, Section II. Team Global will not accept any shipment containing lithium batteries that are known or suspected of being defective or damaged.	£14.00 EU Destinations £55.00 Non EU Destinations	Express and Saver
Lithium Batteries I, II (P1965)		£105.00	Express and Saver